

## Safety and Emergency Alerting

- Emergency notifications – Specific to entire building, floor, across campus, etc.
  - Broadcast emergency lockdowns, evacuations, Code Blue, Code Red, Code Pink, etc.
- “One touch” conference call to predetermined group of doctors or staff
  - Program search order by desk number, cell number, home number
  - Doctor is asked to press 1 to join the call and is immediately connected
  - Soft button on phones can bring in additional groups
- Deliver mass notification to phones, mobile devices, paging systems, desktops, outdoor speakers and horn throughout the facility from any phone or monitored device
- Announce hazardous material warnings instantly
- Tie alarms and facility systems to central notification platform
- Enable one-to-one or one-to-many push to talk groups with security teams via Cisco wireless phones

### Example 1:

- Triage scenario requires immediate input from head nurse, head surgeon and anesthesiology. Nurse presses a soft key on a Cisco phone and all parties are immediately contacted on all possible devices and joined to the call

### Example 2:

- CO2 sensor is activated
  - 1) automatic announcement with evacuation instructions is played on phones, speakers, desktops, cell phones, email, and outdoor horns for affected areas of the Hospital
  - 2) on-site safety team is notified with building area information and cause of the alert
  - 3) hospital CEO instantly receives phone call and text message regarding alert trigger
  - 4) Flasher and/or beacon based alerting and text scrolling in hospitals and medical centers

## Operations / Process Streamline

- Pre-recorded announcements for close of visiting hours or any other required scheduled notification
- Extend nurse call system to add hospitality features to high-touch healthcare scenarios
  - Individual patient call buttons at bedside allowing patients to contact and communicate with staff for specific needs

### Example:

- Patient want to inquire about next therapy session and pushes for automatic connection with nurse station or  
Nurse needs assistance with patient and uses wireless IP phone to broadcast to all IP desk and wireless phones with a push of a button